



Rapid Response Role Profile

Job Title	WASH Officer- Hygiene Promoter
Classification Level	
Immediate Supervisor's Title	WASH Coordinator or Operations Manager/ Deputy Operations Manager
Technical reporting line (Dotted line)	Regional or Country Cluster WASH Coordinator / Senior Officer, WASH in Emergencies (global)
Number of Direct Reports (if applicable)	
Number of Indirect Reports (if applicable)	

Organizational context (where the job is located in the Organization)

The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest volunteer-based humanitarian network. IFRC is a membership organisation established by and comprised of its member National Red Cross and Red Crescent Societies. Along with National Societies and the International Committee of the Red Cross (ICRC), the IFRC is part of the International Red Cross and Red Crescent Movement. IFRC's headquarters is in Geneva, with regional and country offices throughout the world.

Due to the nature of emergency response operations, this role profile is an outline of the likely responsibilities applicable to WASH Officer- Hygiene Promoter, deployed in a Federation co-ordinated operation. They are complementary to and should be read in conjunction with the specific tasks elaborated in the Deployment Order / Terms of Reference.

Job purpose

The WASH Officer - Hygiene Promoter is responsible as part of the WASH intervention to safeguard and improve the public health of the affected population by supporting Red Cross Red Crescent National Societies to:

- Promote safe WASH practices, including appropriate use and maintenance of WASH facilities and services,
- Ensure appropriate community involvement in the design and the delivery of essential WASH services and facilities.

Role (Job Requirements)

Job duties and responsibilities

. The role will co-ordinate the hygiene promotion aspects of country level emergency and recovery WASH programming in conjunction with NS. The aim of working with the NS is to build the skills and capacity of the NS to enable them to manage country level WASH activities. The officer is also responsible for technical oversight of hygiene promotion in IFRC WASH programs, including WASH ERUs, and involves representation of IFRC at coordination meetings and acting for the WASH Coordinator when necessary.

Key tasks and responsibilities

Information management and reporting.

1. Assist NS to undertake needs assessments, baseline studies and periodic studies.
2. Help plan activities to reduce WASH-related risks.
3. Ensure coordination with water supply and sanitation field staff to ensure that the various aspects of the WASH response have a balance between software and hardware.
4. Liaise with community leaders and other sectors and agencies working locally.
5. Assist WASH Coordinator to produce timely and comprehensive reports.
6. Design and manage a plan to monitor activities, outputs and impact and adapt the programme as needed.

Implementation

7. Assist NS to implement IFRC HP in Emergencies Guidelines when appropriate.
8. Promote safe WASH practices, including appropriate use and maintenance of WASH facilities and services.
9. Ensure that action is taken to mitigate priority water and sanitation related health risks.

10. Facilitate appropriate community involvement in collaboration with CEA team (if present) in the design and delivery of essential WASH services and facilities.
11. Ensure WASH infrastructure constructed or rehabilitated by Movement WASH teams is female friendly, accessible for people with disabilities and accommodates menstrual hygiene management.
12. Help identify needs for hygiene kits and menstrual hygiene management kits. Work with the relief team to develop the strategy about distribution, promotion of effective use, and post-distribution monitoring.
13. Ensure recruitment, training and support to RC/RC volunteers

Programme approach

14. Use participatory approaches as far as possible throughout the programme cycle
15. Take account of gender, protection, HIV, the environment, and other important cross-cutting concerns. Carry out activities in a way that reflects the needs of specific groups and individuals (elderly people, children, pregnant woman, people with disabilities).

Duties applicable to all staff

1.	Actively work towards the achievement of the Federation Secretariat's goals
2.	Abide by and work in accordance with the Red Cross and Red Crescent principles
3.	Perform any other work-related duties and responsibilities that may be assigned by the line manager

Profile (Position Requirements)

Education	Required	Preferred
Relevant university degree in Public Health or similar fields or significant hygiene promotion training.	⊙	
WASH Rapid Response RRT/ Emergency Response Unit (ERU) specialized training.		⊙
Experience	Required	Preferred
Two years' experience in relevant community development, health, WASH or similar programmes	⊙	
Field experience in emergency contexts in humanitarian operations in WASH and/or public health.	⊙	
Experience working for a humanitarian aid organization in a developing country.	⊙	
Experience of working for Red Cross/Red Crescent.		⊙
Knowledge and Skills	Required	Preferred
Good knowledge of WASH management, as well as mechanisms, tools and guidelines for programming and coordination at different levels.	⊙	
Skills in developing and facilitating training, as well as, in preparing and delivering presentations.	⊙	
Experience with IFRC Hygiene Promotion in Emergencies Guidelines		⊙

WASH Technical Competencies	Tier 1	Tier 2	Tier 3
WASH and Health		⊙	
WASH Surge Mechanisms	⊙		
Hygiene Promotion		⊙	
WASH and Inclusion		⊙	
Menstrual Hygiene Management		⊙	
Water Supply	⊙		
Household Water Treatment and Safe Storage	⊙		
Hydrogeology			
Water Quality Testing			
Bulk Water Treatment			

Excreta Disposal	⊙		
Faecal Sludge Management			
Faecal Sludge and Wastewater Quality Testing			
Solid Waste	⊙		
Drainage	⊙		
Vector Control	⊙		
Urban WASH			
Institutional WASH	⊙		
WASH Market Assessment	⊙		
WASH and CASH			
WASH Procurement	⊙		
Cross Cutting WASH		⊙	

Core Competencies	Tier 1	Tier 2	Tier 3
Movement context, principles and values	⊙		
National Society Capacity Strengthening		⊙	
Coordination	⊙		
Assessment	⊙		
Direction Setting and Quality Programme Management	⊙		
Information Management		⊙	
Resource Management	⊙		
Safety and Security	⊙		
Transition and Recovery	⊙		
Community engagement and accountability		⊙	
Protection, Gender and Inclusion	⊙		
Environmental Sustainability		⊙	
Collaboration and teamwork	⊙		
Conflict Management	⊙		
Interpersonal Communication	⊙		
Cultural awareness		⊙	
Judgement and decision making	⊙		
Motivating Others		⊙	
Personal resilience		⊙	
Integrity	⊙		

Languages	Required	Preferred
Fluently spoken and written English		⊙
Good command of another IFRC official language (French, Spanish or Arabic)		⊙
Other languages:		⊙